PURPOSE

To define standards of professional ethical conduct for EMS personnel.

MISSION / VALUES RATIONALE

This policy is aligned with the Mission and Values for Amita Health. Our mission calls us to provide compassionate, holistic care with a spirit of healing and hope for all persons in the communities we serve. Our ministry is an enduring sign of our Core Values of HOPE, to instill us with integrity, inspire us to interconnect with each other, encourage us to honor diversity and dignity of each individual and empower us to always strive for exceptional performance to our patients/residents and to best serve those in need.

SPECIAL INSTRUCTIONS/FORMS TO BE USED

N/A

PROCEDURE

The following standards of professional ethical conduct are to be adhered to by EMS personnel in order to maintain the highest level of cognitive and technical competency, and personal ethics:

I. Practice his/her profession with conscience and dignity:

II. Must maintain that the care of his/her patient be his/her major consideration;

III. Respect and keep confidential all information confided in his/her by the patient;

IV. Not permit considerations of religion, nationality, race, party politics, or social economic status to intervene between his/her duty and the patient;

V. Respect the patient’s right to privacy, dignity, and safety;
VI. Strive to increase his/her cognitive database and technical skills in regard to emergency medicine in order to perform to the best of his/her ability; yet realizing his/her own limitations, to accept and benefit from constructive criticism and advice;

VII. Understand his/her legal responsibility to document patient care in a concise and accurate manner, as well as to maintain accurate records of EMS activities;

VIII. Demonstrate an obligation to protect and ensure the safety of the public, but not delegating to a person less qualified any service which requires the technical competence of his/her level of training;

IX. Take pride in his/her personal appearance and at all times realize that his/her is being observed by members of his/her community;

X. Have a calm and reassuring manner when dealing with patients, relatives, bystanders, and members of Civil Service Departments;

XI. Remember that patients, relatives, bystanders, and members of the Civil Service Departments are observing his/her actions and listening to all communications with the Resource Hospital. Therefore, the actions and voice communications of the EMT must be professional at all times and should not be such as to promote anxiety, apprehension, fear or confusion;

XII. Must not knowingly associate professionally with a person who violates the theoretical or moral principles of the practice of Emergency Medicine;

XIII. Strive to publicly uphold the image, goals, and ideas of Presence St. Mary's Hospital Emergency Medical Service Program for the betterment of the program and for greater public understanding of its role in community health services.
NOTE: Policies with original signatures are on file in Administration.